**Joan Mayer Campbell**

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**Objective:**

To join an organization where I can grow my software development skills in an environment that values innovative thinkers, and I can contribute as a reliable team member using my software training and business experience.

**Skills:**

* Interacting with customers, identifying and resolving issues
* Persistent in solving problems and completing a task
* Training and aptitude for coding, logical thinking (dBase,C#, SQL, Visual Studio)
* Business experience with QuickBooks/Payroll, Microsoft Office

**Education:**

BS Computer Science, University of Houston

Medical Assistant, Capital Technical Institute,Austin, Texas

High school Diploma, Kodaikanal International School, India

Continuing Education: Courses completed in object oriented coding, C#, SQL, HTML. Volunteer at Case Western’s think[box] (maker space) and participant , working on a device to monitor human digestion using a Raspberry Pi & Python.

**Experience**

Auburn Landscape Inc, Chagrin Falls, OH

Office Manager/Owner: Manage many aspects of this small business including employees and payroll, quarterly taxes, customer relations and promotion, and QuickBooks. Developed an Accounts Receivable database application that added functionality and detail that QuickBooks didn’t provide, maintained and upgraded this application.

IBM – POS Division, Cleveland, Akron and Youngstown

Systems Engineer: Technical member of a marketing team that successfully marketed the IBM POS system to a major drug store chain. Identified the customer specific requirements and developed the software on site working closely with the customer. After the software rollout, managed helpdesk support, training helpdesk personnel and improving the software.

IBM – NASA Division, Clear Lake City, Texas

Systems Engineer: Participated in writing a proposal to write software on workstations to receive telemetry data on a proprietary LAN for the Shuttle missions. After successful bid, designed and wrote software in C for a HP UNIX workstation, from the I/O drivers to modules to be accessed by NASA personnel for further analysis of the telemetry data.